

**Proceedings of Government of Karnataka**

**Sub: Implementation of Action points under Ease of Doing Business, State Business Reforms action Plan 2020-21.**

**Read: Letter no.: ಬೆ.ವಿ.ಕಂ/ವ್ಯ.ನಿ/ಹಿಆಕಾ/ಬಿಸಿ-01/2020-21/171, ದಿನಾಂಕ: 11-01-2021  
of The Managing Director, BESCO.**

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**Preamble:**

Department of Promotion of Industry and Internal Trade (DPIIT), Government of India in co-ordination with World Bank has proposed implementation of 301 Action Points under Ease of Doing Business (EoDB), State Business Reforms action Plan 2020-21 to increase transparency and improve efficiency and effectiveness of Regulatory framework and services for businesses in India. Out of 301 Action points, 10 Action points are pertaining to the Distribution Companies of the State in providing speedy/timely power supply connections to the Industrial and Commercial Customers.

Managing Director, BESCO has informed that during the Review Meeting held on 16-10-2020 and 13-11-2020, Chief Secretary, Government of Karnataka has directed to issue Government Order/Notification (GO) for 5 Action Points (140,141,142,144 & 145) out of the applicable 10 Action Points to DISCOMs to enable EoDB in arranging power supply to Industrial and Commercial Customers in the cities notified by the Government of Karnataka.

For implementation of Action point 141, Karnataka Electricity Regulatory Commission (KERC) has issued an amendment to Conditions of Supply of Electricity, Recovery of Expenditure and Security Deposits Regulations for Distribution Licensees in the State of Karnataka and is published in the Karnataka Gazette on 24-12-2020. In addition to the Action point 141, there requires an order to enable the DISCOMs to implement the Action Points 140,142,144 & 145.

Hence, the Order:

**Government Order No.: ENERGY/1018/VSC/2020, Bengaluru, Dated: 18-01-2021**

In the circumstances explained in the preamble above, the State Distribution Companies are directed to implement the following Action Points covered under Ease of Doing Business, State Business Reforms action Plan 2020-21 **to provide speedy/timely power supply connections to the Industrial and Commercial Customers in the cities notified by the Directorate of Municipal Administration (DMA), Government of Karnataka from time to time.**

Action Point	Area	Reform	Action to be taken by DISCOMs
140	Obtaining Electricity Connection	Implement a system that allows online application submission, payment and tracking of status	The DISCOMs should take action to develop a software for processing applications online including providing

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Action Point	Area	Reform	Action to be taken by DISCOMs
		without the need for a physical touch point for document submission for new electricity connection and mandate that all applications are submitted online	provisions for payment of required fees and enable the applicant to track the status of the Online Application.
141	Obtaining Electricity Connection	Reduce the number of mandatory documents required for obtaining the electricity connection to: i. Proof of identity of the user ii. Proof of ownership/ occupancy (in case of owned/leased premise) iii. authorization document (in case of firm or company)	DISCOMs to comply to the amendments issued by KERC to Conditions of Supply of Electricity of Distribution Licensees in the State of Karnataka (CoS) (Ninth Amendment), 2020, KERC (Recovery of Expenditure for Supply of Electricity) (Eleventh Amendment) Regulation 2020 and KERC (Security Deposit) (Second Amendment) Regulations, 2020 vide Notification KERC/CoS/Tech/DDD/05/20-21/976, Dated: 11-12-2020 published in Karnataka Gazette on 24.12.2020.
142	Obtaining Electricity Connection	Ensure that the State Regulator publishes monthly or quarterly, the data regarding total duration and frequency of outages online in public domain	The DISCOMs to publish monthly or quarterly, the data regarding total duration and frequency of outages online in public domain and facilitate KERC also to publish the same in its website.
144	Obtaining Electricity Connection	DISCOMs notify customers of planned outages (maintenance and load shedding) for next 1 month in advance	DISCOMs to notify the customers about the planned outages (maintenance and load shedding) for next 1 month in advance on website and through other modes of communication.
145	Obtaining Electricity Connection	Stipulate that charged electrical connections (up to 150 KVA) is provided within Seven days (where no 'Right of Way' (RoW) is required) and in Fifteen days where RoW is required from concerned agencies	DISCOMs to provide power supply within Seven days (where no 'Right of Way' (RoW) is required) and in Fifteen days where RoW is required from concerned agencies.

By order and in the Name of the  
Governor of Karnataka

*N. Mangalagowri*  
(N. Mangalagowri) 18/1/21

Under Secretary to Government,  
Energy Department.

*B.*  
18.01  
2021

To:  
The Compiler, Karnataka Gazette, Bengaluru.

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**Copy to:**

1. Secretary, Ministry of Power, Shram Shakti Bhawan, New Delhi-110001.
2. Principal Secretary to the Government, Commerce & Industries Department, Vikasa Soudha, Bengaluru.
3. Managing Director, KPCL/KPTCL/BESCOM/MESCOM/GESCOM/HESCOM/CESC/PCKL/KREDL.
4. The Managing Director, Karnataka Udyog Mitra, 3<sup>rd</sup> Floor, Khanija Bhavan (East Wing), No. 49, Race Course Road, Bengaluru.
5. Secretary, Karnataka Electricity Regulatory Commission, Bengaluru.
6. The Chief Electrical Inspector, Nirman Bhavan, 2nd Floor, P.B. No 5148, Dr . Rajkumar Road, Rajajinagar, Bengaluru-560010.
7. Additional Director (Finance)/Joint Director (NCE/PP), Energy Department, Bengaluru.
8. P.S. to Hon'ble Chief Minister, Government of Karnataka, Vidhana Soudha, Bengaluru.
9. P.S to the Chief Secretary to Government, Government of Karnataka, Vidhana Soudha, Bengaluru.
10. P.S to the Additional Chief Secretary to Government, Energy Department, Bengaluru.
11. Office copy/spares.